

eGroup Enabling Technologies Develops Comprehensive OCM Plan for Children's Hospital of Wisconsin's Microsoft Teams Migration

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
Feb 2024	SMC	Healthcare	8,000 employees	Comprehensive OCM Services for Deployment	Teams OCM	eGroup Enabling Technologies	Children's Hospital of Wisconsin	Skype
CHALLENGE		SOLUTION		OUTCOMES		TEAM		
 <p>Children's Hospital of Wisconsin relied on Skype as its video conferencing system but had a need for modern collaboration and seamless virtual meetings both within and outside the organization. They recognized the limitations of Skype, so the hospital sought to transition to an advanced and adaptable platform to enhance productivity, communication, and collaboration, as well as identify and implement a solution that not only meets their current needs but also aligns with future goals of efficient internal communication and external engagement.</p>		 <p>When Children's Hospital of Wisconsin decided to transition from Skype to Microsoft Teams, they sought assistance due to the complexity of such a migration. With the expertise of OCM (Organizational Change Management) professionals at eGroup Enabling Technologies, a comprehensive plan was devised, including clear communication strategies to inform employees about the upcoming changes, development of educational materials, and formulation of a training program tailored to accommodate frontline staff and office users. They leveraged eGroup Enabling Technologies' knowledge and experience to ensure a smooth transition to Teams, empowering their workforce with a modern and efficient collaboration tool.</p>		 <p>eGroup Enabling Technologies is implementing the proposed solution approach. This initiative aims to equip users with the necessary knowledge and skills to utilize Teams more effectively in daily workflows. By fostering a deeper understanding of the platform's functionalities, users will be better equipped to collaborate seamlessly, leading to increased efficiency. In addition, the transition to Teams will enhance the patient experience by facilitating smoother communication and coordination among healthcare professionals.</p>		<p>Account Executive Patrick Anderson</p> <p>Partner Kevin Radigan, Account Executive</p> <p>Contractual Value -8,000 MAU of Teams</p>		