eGroup Enabling Technologies Ensures On-Time, & On-Budget Migration for Ultimate Medical Academy with Minimal Disruption

Close Date

Feb 2024

OU SMC **Industry**

Health

Org Size

2.600

employees

Budget Friendly Seamless Migration

Deal Highlight

Products & Services

M365

Partner

eGroup Enabling Technologies Customer

Competition

Ultimate Medical Academy N/A

CHALLENGE

UMA sought to migrate approximately 250 mailboxes to Microsoft 365 following a recent acquisition. The existing mailboxes were hosted on-premises using Exchange 2016. To facilitate this transition, UMA upgraded from A1 licensing to Microsoft 365 A3 licensing in support of the project.

SOLUTION

eGroup Enabling Technologies will deliver comprehensive services to support the migration to the Microsoft cloud, ensuring secure and scalable IT solutions for the future of the business. The project includes the design, configuration, and migration of mail data between environments using a cutover approach.

Additionally, eGroup Enabling Technologies will implement Organizational Change Management to facilitate effective end-user communication, planning, adoption, and reinforcement. eGroup Enabling Technologies will also assist with the configuration of various Microsoft 365 services, specifically Exchange Online and Teams, to enhance collaboration and availability sharing across UMA's M365 tenant environments.

OUTCOMES

The experts at eGroup Enabling
Technologies delivered a successful
Microsoft 365 migration for Ultimate Medical
Academy, encompassing planning, design,
deployment, organizational change
management (OCM), and ongoing support.
The process included assessing the existing
infrastructure, creating a robust architecture,
and leveraging a cutover approach for the
migration to minimize disruption.

eGroup Enabling Technologies implemented an OCM plan to facilitate user adoption and provided ongoing support to maximize the use of Microsoft 365. This comprehensive approach ensured a smooth transition and positioned Ultimate Medical Academy for future growth in a cloud-first environment.

TEAM

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