

# Charleston Ear, Nose, Throat & Allergy Elevates Security Posture with eGroup Enabling Technologies ThreatDefender MXDR

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
July 2024	SMB	Healthcare	300 employees	Elevated Security Posture w/ ThreatDefender	M365 Business Premium	eGroup Enabling Technologies	Charleston ENT	Arctic Wolf
CHALLENGE		SOLUTION		OUTCOMES		TEAM		
<p>Charleston ENT’s small IT staff faced challenges with limited time and expertise, which impacted their ability to maintain security systems effectively. Rising costs with Arctic Wolf, their current Managed Detection &amp; Response provider, further complicated the situation. To address these issues, Charleston ENT sought to consolidate and simplify their security approach by leveraging their investment in Microsoft technologies. This strategy aimed to streamline security operations, reduce costs, and enhance overall effectiveness.</p>		<p>eGroup Enabling Technologies' ThreatDefender MXDR service was the chosen solution to address the challenges faced by Charleston ENT’s small IT staff. The platform was chosen to consolidate and simplify their security approach as it also met the desire to leverage their existing Microsoft investments. The strategic move effectively addresses the operational limitations and financial constraints, and enhanced Charleston ENT’s security posture in a more manageable and cost-efficient manner.</p>		<p>Charleston ENT enhanced their security posture by engaging eGroup Enabling Technologies to oversee their Microsoft security stack. Through eGroup Enabling Technologies ThreatDefender service, the experts monitor and respond to incidents detected by M365 Defender &amp; Sentinel. Utilizing Microsoft’s Lighthouse for visibility into the client’s environment, ThreatDefender offers comprehensive security services including monitoring, auto-remediation, manual intervention, case management, &amp; periodic health checks. The service covers Defender for Endpoint, Defender for Office 365, &amp; Microsoft Intune, which provides 24/7 coverage throughout the year.</p>		<p><b>Partner</b> Chad Lanman, Account Executive</p>		