eGroup ENABLING TECHNOLOGIES | ■■ Microsoft

Transitioning from FastTrack to Customized Services: Enhancing Intune MDM and Future Scalability

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
July 2024	EDU	Education	862 employees	Transition from FastTrack to Custom Work	Intune MDM, Intune MAMA, Entra ID, MFA, SSO	eGroup Enabling Technologies	Bloomington Public School	Replace JAMF

CHALLENGE

Bloomington Public School (who was already engaged with eGroup Enabling Technologies on a FastTrack request) were in the process of upgrading from Windows 10 to Windows 11 across approximately 1100 devices, while also managing iPads using JAMF. During the FastTrack process, Bloomington Public School recognized the need for a more comprehensive and customized solution, transitioning away from FastTrack to a paid services engagement to support their Intune MDM deployment.

SOLUTION

The public school engaged eGroup Enabling Technologies to upgrade their end-user device management with Microsoft Intune. The project involves deploying a pilot of Intune for Windows devices and providing technical training. Key tasks include migrating for iPads and configuring identity and access management with Microsoft Entra ID.

The project also includes defining IT admin roles, setting up user and device groups, and establishing Intune as the sole MDM authority. Additionally, MDM management policies, app deployment, Conditional Access policies, and configurations for emails, wireless networks, and VPN profiles will be implemented.

OUTCOMES

The requirement for Bloomington Public School was to have a signed SOW for a paid engagement. The project is outlined as an Intune MDM Planning Design Session with a production Pilot. The following phases are structured below:

-**Planning & Design:** define client needs, document design, and set up Intune settings and policies.
-**Deployment (Pilot):** test Intune with (25) pilot users and devices.
-**Knowledge Transfer:** offer 8 hours of Intune Admin training.
-**Future-Proofing:** connect to Intune Data Warehouse for enhanced reporting and analytics.

TEAM

Security Specialist
Chuck Luey

Partner
Chris Genazzio, Account Executive

Contractual Value
-A3 Licenses for 862 Users