

Migration to M365 helped Cumberland County Modernize Collaboration and the Desktop experience across the entire County

Close Date

May 2023

OU

EOU - SLG

Industry

Government

1,100

Org Size

employees

Deal Highlight

Desktop Modernization

Products & Services

Modern Work, Security,

Partner

Microsoft

Customer
Cumberland
County

Competition

Doing nothing

CHALLENGE

Cumberland County has been wanting to migrate their email to Exchange Online to offload management and also help enhance their Business Continuity strategy. Over the past 3 years, Cumberland County has been taking over ownership of various departments across the larger County. For example, Cumberland County was tracking to take over the management of Cumberland County DSS which was already on a Microsoft Enterprise Agreement which made sense for them to go ahead and enter into a larger Enterprise Agreement with Microsoft which eGroup | ET was able to help facilitate and drive. Additionally, they wanted to modernize their endpoint management as part of an overall device management strategy

SOLUTION

Migration of approximately 1,100 mailboxes to Microsoft 365. The mailboxes are currently hosted on Exchange Server 2016, and Azure AD Connect configurations have been established to sync AD users the new tenant. Microsoft 365 Apps are already deployed and in use by users. The goals of this implementation was also to provide increased security, reduced management effort, and a better end user experience by leveraging Microsoft cloud managed endpoints with Microsoft Intune, Endpoint Manager, and Autopilot.

OUTCOMES

eGroup | ET provided services in support of the migration into Microsoft cloud which will provide secure, scalable IT services for the future of the business. eGroup | ET was able to provide a subject matter expert in the areas of Microsoft 365, Windows, and Enterprise Mobility + Security to assist in the evaluation of these goals.

- . Migration to M365
 - Planning and
 Design
 - Migration, Validation, and Support
- Design of the "Modern Desktop Experience:" f. Finalize Azure AD Design.
- Microsoft Autopilot and Intune: a. Configure Azure AD Connect.

TEAM

Account Executive

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Contract Value: eGPS=\$44.000