

eGroup Enabling Technologies & Guilford County Government Collaborate on Disaster Recovery & Business Continuity Plan

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
July 2024	SMC	SLG	1,800 employees	DR & Business Continuity Plan	Professional Services (DR) & Verizon Professional Services	eGroup Enabling Technologies	Guilford County Government	N/A
CHALLENGE		SOLUTION		OUTCOMES		TEAM		
<p>Faced with the challenge of providing uninterrupted access to IT services that supported continuous county operations, Guilford County Government (GCG) sought to implement a comprehensive disaster recovery (DR) program. This program aimed to ensure the ongoing operations of business functions and their associated technologies. Additionally, Guilford County Government aimed to establish a thorough Business Continuity program to maintain the operational effectiveness of the IT team during a crisis.</p>		<p>The Business Continuity and Disaster Recovery programs adopted a process-oriented approach to meet recovery objectives for essential workloads. These objectives were translated into functional requirements and specifications for needed technologies and services. Established processes will identify recovery needs, engage resources, & execute necessary steps.</p> <p>Although technology procurement is beyond this engagements scope, the Business Continuity & Disaster Recovery programs will deliver a robust disaster recovery infrastructure. This will enable rapid recovery of critical IT systems at a secondary location and facilitate the transfer of workloads back to the primary site once it is restored.</p>		<p>The outcomes of this engagement are</p> <ul style="list-style-type: none">-Recovery Objectives: Defined for workloads supporting essential functions.-IT-Focused BIA: Outlines recovery needs for IT functions and systems.-DR Infrastructure Design: Plan integrating physical and cloud resources for effective recovery.-Facilities Evaluation: Assessment of options for hosting physical DR components.-Deployment Plan: High-level roadmap with milestones for DR infrastructure.-Financial Estimates: Cost projections for deploying and maintaining DR infrastructure over five years.-Business Continuity Plan: Strategy for restoring IT team functionality during a crisis. <p>These outcomes will provide GCG with a clear roadmap for robust DR implementation & IT recovery.</p>		<p>Partner</p> <p>Chad Lanman, Account Executive</p>		