
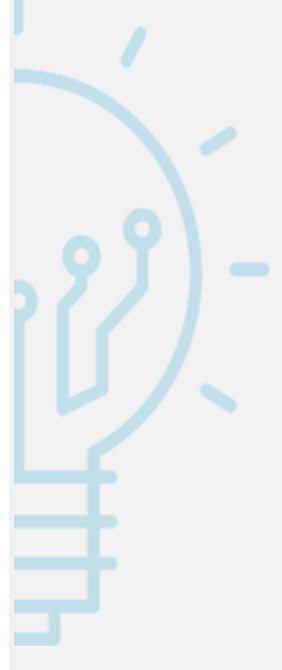



# AOCM services from eGroup | Enabling Technologies provides the State of Hawaii – DOH Increased Efficiency & Use of MS Teams Phone System Mobile App

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
Aug 2023	EOU	Government	65,000 employees	AOCM Training	Teams - AOCM	eGroup   Enabling Technologies	State of Hawaii - DOH	Hawaii Telecom

CHALLENGE	SOLUTION	OUTCOMES	TEAM
 <p>The Tuberculosis Clinic has a specific technology need that would allow the nursing staff to complete real-time observations of patients taking their medication. The technology needs to be easy to use for their patients. Their patients include people who may not be tech savvy, may not have a smartphone, may not want to download an app on their device, and may speak English as a second language. Nurses do not have time to try to provide tech support to their patients while also needing to take care of their health needs. As with any new technology, there is a learning curve.</p>	 <p>eGroup   Enabling contracted with the Department of Health to send one our Prosci certified change management specialist to Honolulu for a week of in person customized training. The trainings took place all over the island of Oahu. eGroup   Enabling's specialist trained the nurses on best practices and capabilities of the Microsoft Teams Phone System Mobile Application.</p>	 <p>This customized training provided a better understanding of the tool along with the ability and reliability of the service to complete the real-time observations of patients taking their medications. It afforded and enhanced the mobility and efficiency of the nurses.</p>	<p><b>Account Executive</b> Jules Ung</p> <p><b>Security Solutions Specialist</b> Carson Rynd</p> <p><b>MW Solutions Specialist</b> Jeff Saldiver</p> <p><b>Partner</b> Scott Thayer, Account Executive</p> <p><b>Contractual Value</b> <i>100+ Teams Phone System Licenses for the Department of Health</i></p>