

# St. Lucie Sheriff's Office Goes Cloud-First with Exchange Online

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
Oct 2024	SLG	Government	800 employees	Mailbox Migration to Exchange Online	Exchange Online	eGroup Enabling Technologies	St. Lucie Sheriff's Office	N/A

CHALLENGE	SOLUTION	OUTCOMES	TEAM
<p>The St. Lucie Sheriff's Office, with 800 employees and approximately 1,000 mailboxes, sought to modernize its email infrastructure by migrating from on-premises Exchange 2016 to Exchange Online.</p> <p>They faced several technical requirements, including managing large mailbox data volumes, maintaining legacy archiving systems (Barracuda), preserving email hygiene (Proofpoint), and ensuring users received updated Microsoft 365 Apps and Outlook via Tanium deployment.</p> <p>Coordinating this multifaceted migration while minimizing disruption and maintaining compliance required careful planning and execution.</p>	<p>eGroup was engaged to lead a comprehensive migration strategy. The team designed and configured Exchange Hybrid services to enable a smooth transition to the cloud, while migrating all mailboxes to Exchange Online and minimizing the remaining on-premises infrastructure.</p> <p>They also assisted with the deployment of Microsoft 365 Apps, ensuring all users had access to the latest version of Outlook.</p> <p>In addition, eGroup provided a Microsoft 365 Roadmap session through strategic advisory services to help align the Sheriff Office's IT initiatives with their long-term goals.</p>	<p>At the conclusion of the engagement, all mailboxes were successfully migrated to Exchange Online, and users were operating on the latest Microsoft Outlook version.</p> <p>This modern cloud-based infrastructure improves accessibility, enhances productivity, and supports long-term scalability.</p> <p>By partnering with eGroup, St. Lucie gained not just a technical implementation, but a strategic migration which helped them avoid common pitfalls, ensure user readiness, and align technology adoption with broader digital modernization goals.</p>	<p><b>Account Executive</b> Bill Leonard</p> <p><b>Partner</b> Chad Lanman, Account Executive</p>