

eGroup | Enabling Assists School District of Lancaster in Determining Appropriate Implementation Approach for SharePoint, Teams, & Viva Learning

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
August 2023	SMC-EDU	Education	5,000 employees	Implementation of SPO, Teams & Viva Learning in EDU space	SharePoint, Teams, Viva, Power Platform	eGroup Enabling Technologies	School District of Lancaster	N/A
CHALLENGE		SOLUTION		OUTCOMES		TEAM		
<p>School District of Lancaster had two goals. The first to utilize SharePoint/Teams for a new Intranet that has feeder posts based on audience groups & the second to utilize SharePoint as a document repository to consolidate resources for cost savings. Lancaster wanted/needed a news feed to appropriate audience for faculty/staff. Teams integration was evaluated, and they wanted to learn more about. Communication is a huge piece for all schools in the district tot have inter-faculty district wide communication with one process.</p>		<p>This engagement will achieve the following objectives through planning, design, and implementation services to assist Lancaster in determining the appropriate implementation approach. eGroup ET defined desired outcomes for the Modern Intranet. Identified implementation success criteria. Solicited input from defined user personas to adequately define needs. Developed the Modern Workplace architecture that supports optimized knowledge management. Record/report discovery findings/recommendations. Standup SharePoint Online Modern Intranet implementation, which may include migrated content, and gather high-level requirements from Lancaster.</p>		<p>eGroup ET through discussions, focused on the following topics for School District of Lancaster. Stood up & customized M365 platforms & solutions – SharePoint Online/Teams. Outlined Lancaster’s preferred implementation approach, guidelines, & constraints. Completed surveys for comm with key usage personas, including targeted needs/desired outcomes. Outline “news feed” option with content planning + put an overall district comm strategy in place for a landing page. Home Page/Hub Site Governance was installed based on compliance needs. Mobile device needs also addressed for use of the O365 apps.</p>		<p>Senior Account Executive Ayanna Dawkins Modern Work Specialist – EDU Renata Ruiz Sr. Customer Success Manager Nick Christine Partner Chris Genazzio, Account Executive</p> <p>Contractual Value <i>Driving Usage of 5,0000 A5 Licenses for Faculty/Staff. Employee Experience Platform – Microsoft Viva was critical to field feedback from all departments and end of year user reports, grading for students. Dashboard, Feed, and Resources (Viva Connections) were also customized for landing page. Learning content management solutions (Viva Learning) were utilized for the blogs, news feed etc. Social & interest-based Engagement (Viva Engage) was an open-end option for faculty/staff.</i></p>		