

LA County Employee Retirement Association Collaborates with eGroup Enabling Technologies for Copilot for M365 Services

Close Date	OU	Industry	Org Size	Deal Highlight	Products & Services	Partner	Customer	Competition
Dec 2023	SMC	Government	350 employees	Readiness Assessment + OCM/Adoption Support	Copilot for M365	eGroup Enabling Technologies	LA County Employee Retirement Association	N/A
CHALLENGE		SOLUTION		OUTCOMES		TEAM		
<p>LA County Employee Retirement Association (LACERA) is the largest retirement system in the United States. Due to the breadth of the organization, LACERA knew they wanted to leverage the power of AI to enhance their productivity and efficiency, to allow for more time to focus on innovation and driving the business forward. eGroup Enabling Technologies & LACERA partnered together to assess LACERA's readiness for AI adoption as well as to design a roadmap for implementing Copilot for Microsoft 365.</p>		<p>eGroup Enabling Technologies AI experts conducted a comprehensive evaluation of LACERA's technical environment, AI proficiency, and organizational culture to identify strengths & gaps. An AI Charter was curated to define LACERA's vision, values, and principles to ensure use of AI in a responsible and ethical way. eGroup Enabling Technologies ensured a smooth and successful deployment of Copilot for Microsoft 365 by outlining potential risks and mitigation strategies. A POC plan was designed to align with LACERA's business goals and use cases, as well as to demonstrate the value and impact of Copilot for M365 on their workflows and outcomes.</p>		<p>After the successful collaborative efforts between LACERA & eGroup Enabling Technologies, LACERA intends to roll out Copilot for Microsoft 365 to several users. The readiness assessment delivered a strategic roadmap to success, inclusive of a timeline of activities, quick wins, and change management guidance.</p> <p><i>"Thank you – this has been very enlightening and has gotten us thinking about everything we need to do, in the right way, based on this assessment. We had our initial AI committee meeting yesterday and this was beneficial in helping us guide that conversation. There is so much misinformation out there and we are so thankful for you debunking the myths and getting us where we need to go." – Summy Voong</i></p>		<p>Modern Work Specialist Kieran Garcia</p> <p>Partner Scott Thayer, Account Executive Hayley Meese-Cherry, Sr. OCM Consultant Lance Hughes, Data & AI Architect</p> <p>Contractual Value -Copilot Licenses for 300-350 users -Completed Launch Readiness Assessment -Now moving to Proof of Concept</p>		